



IT Contingent Labor MSP

Managed by CAI

Overview

The Arkansas IT Contingent Labor Contract is used by State Hiring Managers to find contract labor for temporary time and materials (T&M) positions, **OR** contract with a qualified vendor who can successfully complete deliverables-based statement of work (SOW) projects.

On the T&M side, there are 28 job titles that cover a broad range of services, experience levels, and skills. These titles have not-to-exceed hourly rates based on the latest market conditions in Arkansas.

On the deliverables-based SOW side, there are 15 specialty areas that encapsulate the various projects currently in demand throughout Arkansas.

Managed Service Provider

Computer Aid, Inc. (CAI) has been selected to manage all aspects of this contract:

- Agency consultation
- Response management and performance oversight
- Candidate and SOW evaluation
- Interview facilitation
- Invoice processing
- Help desk support

In short, CAI finds qualified people and handles the administrative burden while you manage your initiatives.

Benefits

This procurement vehicle provides:

- A CAI account manager with decades of IT staffing experience to help you succeed
- A web-based workflow, requisitioning, and time reporting/approval tool that can be accessed anytime, anywhere
- A set of performance-based service level agreements (SLAs) that ensure quality
- An open network of vendors, affording equal opportunity to all businesses
- Customizable reports that provide visibility into all stages of the procurement process

Supplier Diversity

CAI believes minority business enterprises (MBEs) should be given the opportunity to succeed under this contract. Therefore, we use the following outreach techniques:

- Meet with prospective vendors and explain the contract
- Share best practices and provide training
- Broadcast potential opportunities

Contacting CAI

If you need to find a person for your organization, please contact CAI's Account Manager, Tommy Tompkins at **501-249-6388** or **tommy_tompkins@compaid.com**.

If you need additional assistance, please contact CAI's MSP Help Desk at **800-635-5138** or **MSP_VendorMgmt@compaid.com**.